

Telephone Banking Menu Overview 478-272-9970

Welcome Message



Main Menu Selections



Time



1 Account Information

2 Current Interest Rates

8 Repeat These Options

0 Speak with a CSR

- 1 - Checking
- 2 - Savings
- 3 - CDs
- 4 - Loans
- 5 - Change Secret PIN Number
- 6 - Funds Transfer Request
- 8 - Repeat Options
- 9 - Return to Previous Set of Options
- 0 - Speak with a CSR

- For Rates On:
- 1 - CDs
 - 2 - Other Account Types
 - 8 - Repeat Options
 - 9 - Return to Previous Set of Options
 - 0 - Speak with a CSR

NOTES:

- Initial PIN will be the last four digits of the account holder's Social Security Number.
- Pressing O at any time during the call will return you to a CSR during normal business hours.
- To disable your telephone banking access, change your PIN to 0000. To have your telephone banking access re-activated, call Customer Service.

Checking or Savings

- | | |
|---|---|
| <ul style="list-style-type: none"> Enter Account Number Enter PIN 1 - Repeat Balance 2 - List All Direct Deposits 3 - Specific Withdrawal 4 - List Transactions (5 at a time) | <ul style="list-style-type: none"> 5 - List NSF Checks 6 - Additional Information 7 - Receive a Fax of Your Account Transactions★ 8 - Repeat Options 9 - Return to Previous Set of Options 0 - Speak with a CSR |
|---|---|

CDs

- | | |
|---|---|
| <ul style="list-style-type: none"> Enter Account Number Enter PIN 1 - Repeat Balance 2 - Additional Information | <ul style="list-style-type: none"> 8 - Repeat Options 9 - Return to Previous Set of Options 0 - Speak with a CSR |
|---|---|

Loans

- | | |
|---|---|
| <ul style="list-style-type: none"> Enter Account Number Enter PIN 1 - Repeat Balance 2 - Additional Information | <ul style="list-style-type: none"> 8 - Repeat Options 9 - Return to Previous Set of Options 0 - Speak with a CSR |
|---|---|